



Fortis for Healthcare

Document management treats paper overload

On top of demands to deliver the highest quality patient care, healthcare providers need to be constantly mindful of operational efficiencies to help contain growing medical costs. With no shortage of paper and electronic patient information, document management software solutions are becoming a critical factor in meeting burgeoning healthcare challenges.

Among the areas where document management is making a significant contribution are: integrating digital patient information with paper, charts and dictated notes; instant availability of the latest and most correct patient information; improved collaboration between multiple doctors' offices; reduced administrative costs to handle insurance and billing documents; ensuring compliance with DEA and Sarbanes Oxley.

Westbrook **Fortis** document management software captures, indexes, stores and retrieves paper-based and electronic medical, administrative and financial documents, images, and files – from anywhere, instantly and securely.

Medical Records

Fortis provides a secure repository for all forms of medical records – scanned paper, lab reports, notes, dictation, medical imaging and correspondence.

- Records are fully text searchable; patient information can be found quickly
- Merged lab reports and notes with electronic medical images create a composite file
- Improved care through instantaneous and remote access to patient medical records
- Enhanced patient safety by reducing lost information or use of incorrect information
- More accurate billing through better coding processes
- Reduced administrative costs in filing and retrieving records

Insurance Billing

Fortis captures EOBs, diagnostic coding and patient invoicing into one easy-to-use system for:

- Measureable savings in filing space and manpower costs
- Reduced miscoding
- Improved collections
- Quick response to patient inquiries about billing status



Florida Medical Center Clinics – store all patient records in the **Fortis** system, saving \$1.3 million/year in records administration costs.

Huntsville Cardiothoracic Surgeons – converted all their medical records to **Fortis**; now able to access patient records within four seconds.

Patient Experience and Care

Fortis impacts patient registration and workflow, speed of care, and portability of records - ensuring the availability of the most current and correct patient information.

Clinical Records

Fortis captures and secures patient records in every format from images and notes to audio and lab reports. **Fortis** makes these records fully searchable and accessible remotely.

Facility and Safety

Fortis is a repository for facility management information, thus keeping records and inspection reports up to date and facilities in compliance.

Insurance and Administration

Fortis provides a solution for capturing and managing the insurance billing, EOB, and accounts payable processes.

Compliance

Providing multiple levels of security and auditing, **Fortis** is a secure repository for managing DEA compliance and staff credentialing.

Fortis for Healthcare

Fortis provides one document management backbone that integrates with administrative and business systems.

Healthcare Applications

Fortis is successfully in use in virtually every aspect of the healthcare value chain. Some of the applications of **Fortis** in healthcare include:

- Insurance billing and EOBs
- Accounts payable / receivable
- Credentialing
- Patient registration/admissions
- Patient records
- Medical records
- Materials management
- Clinical trials

Return On Investment

Among the savings, productivity, and revenue healthcare organizations will realize with **Fortis** document management software are:

- Reduced patient record administration staff
- Reduced paper record storage costs
- Achievement of 100% compliance – patient information security; information audit trail
- Accelerated access to patient records from minutes or hours to seconds
- Faster throughput due to decreased administrative wait time
- Better management of insurance claim process

Scalable Solutions

Fortis is used by a wide range of healthcare enterprises, from very small medical practices to hospital networks. These include:

- Duke Medical Center, NC
- Banner Health, TX
- Princeton Medical Center, NJ
- Medical Center Clinics, FL
- Huntsville Cardiothoracic, AL
- Outpatient Services East, AL
- Mercy Hospital, ME
- St. Raphael's Hospital, CT

Integrated Document Management

Fortis provides a full range of document management capabilities including:

- Image capture and OCR
- Versioning and archiving
- Records management and retention
- Security and management
- Viewing and annotation
- Disaster recovery



Changing the way business manages information and documents

Email: info@ois-llc.com
Website: www.ois-llc.com
Phone: (304) 743-6743



Westbrook Technologies, Inc.
22 Summit Place, Branford, CT 06405 U.S.A.
Tel: +1 203 483 6666 · Fax: +1 203 483 3350

THIS DOCUMENT IS PROVIDED TO YOU FOR INFORMATIONAL PURPOSES ONLY. The information furnished in this document, believed by Westbrook Technologies, Inc. to be accurate as of the date of this publication, is subject to change without notice. Westbrook assumes no responsibility for any errors or omissions in this document and shall have no obligation to you as a result of having this document available to you or based upon the information it contains. Certain images and/or photos on these pages are the copyrighted property of EPICTURA Limited, their Contributors or Licensed Partners and are being used with permission under license. These images and/or photos may not be copied or downloaded without permission from EPICTURA Limited.

Westbrook and **Fortis** are registered trademarks of Westbrook Technologies, Inc. All other products and services are the registered trademarks of their respective holders.

© Copyright 1997-2011, Westbrook Technologies, Inc. All Rights Reserved.